

Agored Cymru Level 2 Certificate in Primary Care Administration and Reception

Minimum credits at or above qualification level: **23**

This qualification is part of a suite where each qualification is awarded serendipitously. Learners will be awarded the largest qualification within the suite for which they have met the rules of combination.

Additional Information

This qualification and the units within it are only suitable for learners who are working or are planning to work within a healthcare setting. Before this qualification can be approved into your framework, additional quality assurance checks will be carried out to confirm the suitability of the qualification for your learners, as well as confirming that staff have the relevant competencies to deliver, assess and quality assure across units within the qualification. If you would like further guidance, please contact CentreSupport@Agored.Cymru.

Unit Achievement Groups

Mandatory Units

Minimum credits required: 23

Unit Code	Title	Level	Credits
AY72CY012	Provide Reception Services	Two	3

PR42CY096	Understanding Safeguarding	Two	1
PA72CY003	Supporting and Managing Patients	Two	2
PA62CY026	Care Navigation in Primary Care	Two	2
PA62CY027	Communicating with Patients	Two	3
HE62CY011	Employment Rights and Responsibilities	Two	2
PA62CY028	Maintaining Quality Standards in General Practice	Two	2
PA62CY029	Understanding Welsh Language Provision in Non-Clinical Primary Care	Two	2
PA62CY030	Primary Care Digital and Information Technology	Two	4
PA62CY025	Working with Carers in Primary Care	Two	2