

## How to order online courses using your North Wales Health Board 2020 discount voucher code

Your voucher code entitles you to a discount on the following online courses:

- **GP Update** with printed handbook or without printed handbook
- **Women's Health** with printed handbook or without printed handbook
- **Mental Health** with printed handbook or without printed handbook
- **The MSK & Chronic Pain Update** with printed handbook or without printed handbook

To purchase your online course:

- 1- Go to: <https://www.gp-update.co.uk/webinars?filter=available&cast=Online%20courses#tab4>
- 2- Select your course, add to your basket and press "go to checkout"
- 3- Create an account if you have not already got one or log in if you have
- 4- Go through the checkout process ensuring your shipping address is the address where you want to receive the printed handbook if purchased
- 5- On the "review your order screen" enter the unique voucher code you have been given in the "Apply voucher code" box and click on "redeem voucher code". (see image below).

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**Review your order**  
Please check your details, enter any discount codes you may have and agree to our terms and conditions before checking out.

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You have 1 item in your basket

Item	Delegate	Price Band	Price	Quantity	Total
GP Update Extra OUGPL18J32U			£120.00		£120.00
Subtotal:					£120.00
Delivery:					£0.00
Grand Total:					£120.00

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Apply voucher code

Do you have a voucher code? Redeem it here:

- 6- This will give you the discounted price for your course and you can complete the order.
- 7- To access the online course you will need to log into your account at [www.gp-update.co.uk](http://www.gp-update.co.uk) click on the "My red Whale" button in the top right hand corner. This is your dashboard and within it you will find this and any course or webinar you have purchased with Red Whale. To view, click on the "Watch Now" button under the course listing.

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Once the order is done you should expect to receive:

- 1- **An automated email from “[orders@red-whale.co.uk](mailto:orders@red-whale.co.uk)” titled “Your order with Red Whale”** (Should you not find the email in the inbox, **please check the junk, spam or other folder**). This just confirms that you have successfully purchased the online course(s).
  
- 2- **An automated email from “[orders@red-whale.co.uk](mailto:orders@red-whale.co.uk)” titled “Your online order - how to access your resources”**. This should reach your inbox immediately and contains the code and instructions to activate (or extend) your subscription to <http://www.GPCPD.com> for 12 months. Should you not find the email in the inbox, **please check the junk, spam or other folder**. You will need the code in this email to activate the online version of the handbook with more than 500 articles, CPD tracker and focused learning activities.
  
- 3- **If you have ordered a course with the printed handbook, it will be shipped to you first class, at the shipping address you have provided when ordering**. The printed handbook will include all the articles covered on the online course. For the GP Update course - on the inside front cover, you will find your GP Update Extra code: further 6 hours of online filmed content including **2 hours of level 3 adult and child safeguarding**. Please go to [www.gp-update.co.uk/extra](http://www.gp-update.co.uk/extra) and follow the instructions on the inside front cover to purchase the GP Update Extra content using your code.